



# STAFF DIRECTORY

**800.878.9891**  
ArlingtonRoe.com

MANAGERS NOTED IN BOLD TYPE

UNDERWRITERS/BROKERS NOTED BY \*

## EXECUTIVE

**JIM ROE (President)** 8600  
Caitlyn Jones (HR) 8603  
Katie Roe Weiper 8596  
Kevin Leibold (CFO) 8590  
Mark Garner (Operations) 8604  
Paula Myers (HR Asst.) 8607  
Rick Pitts (General Counsel) 8592

## ACCOUNTING

**GREG ETCHISON** 8688  
Anna Davenport 8586  
Becky Stillwell 8691  
Denise Delph 8689  
Ruth Harlow 8666  
Wendy Garner 8758

## MARKETING / ADVERTISING

**PATRICK ROE (MKTG)** 8642  
Amanda Koluch (Mktg. Asst.) 8678  
Angie Josephson (Events) 8699  
Anne Duncan (IN) 8654  
Bethany Sykes (Mktg. Coord.) 8595  
Bobbi Simmons (PR) 8585  
Brittany Noller (PR Specialist) 8623  
Cindy Jackman (IL) 8745  
Diane Smith (IN) 8683  
Donna Schlie (KY, TN & OH) 8762  
Jamie Durocher (WI & IA) 8747  
Jenny Fricke (Inside Sales) 8748  
Kirsten Ritchie (OH) 8735  
Lauren DeCrane (PR Specialist) 8686  
Melanie Gavanis (IL) 2430  
Nora Kline (Events) 8660  
Scott Denney (TN) 8763  
Stephanie Collins (IN) 8594  
Wendy Loveless (MI) 2252

## AVIATION

Nationwide

**TRAVIS FRENCH\*** 2408  
Camille Knight\* 2397  
Chris Tate\* 8752  
Josh Tucker 2393  
Michael Duvall 2406

## BONDS

IN, IL, KY, MI, MN, MO, OH, TN, WI  
**HELEN PARKER\*** 8644  
Mitzi Hanes\* 8646

## COMMERCIAL LINES

### BROKERAGE

IN, IL, KY, MI, MN, MO, OH, TN, WI  
**ANDY ROE\*** 8634  
Audrey Mertes\* 2427  
Cindy Larson\* 8721

Debbie Ayers\* 8580  
Emily Marker\* 2259  
Frank Daniels\* 8711  
Jennie Carr\* 8649  
Julie Hawkins\* 8725  
Karen Stites\* 2251  
Kurt Kluempers\* 8656  
Mary Earle 8655  
Matt Baird\* 2421  
Molly Stephens\* 2261  
Nicole Draper 8667  
Pam Golden 8698  
Shannon Helm\* 2415  
Stephanie Davis 8609  
Steve Konkle\* 2418  
Steve Renihan\* 8715  
Tina Revolinski 8702  
Tom Sieks\* 8710

## COMMERCIAL LINES UNDERWRITING

**MARK MAUCERE\*** 8695

IN

Donna Stroud\* 8613  
Helen Barker 8675  
Jaclin Coffin 8755  
Jennie Carr\* 8649  
Kimberly Rupe 8664  
Michelle Van Dyke\* 8610  
Renate Luciani 8662  
Terri Ketzner-John\* 8661

IL

Andrea Nehring\* 2426  
Jessica Edwards 8754  
LaDonna Hansen\* 8703  
Susanne Sutphen 2429

KY

Anna Sheehan 2394  
Aimee Stumler\* 2417  
Beth Stadler 2402  
Kelly Feher 2396  
Paula Gibson 2398  
Sarah Johnson\* 8730  
Toni Beard\* 2403

MI

Debbie Craig\* 2262  
June Pelton 2254  
Karen Stites\* 2251  
Raina Streeter\* 2256  
Stacey Nelson 2257

MN

Cindy Kurtz\* 8734

MO

Jessica Edwards 8754  
LaDonna Hansen\* 8703  
Tina Reed\* 8750

OH

Jen Bussard\* 8720

Melanie Moxley 8733  
Ray McFarland 8723  
TN  
Carrie Heinlein\* 8743  
Christy Walker 8742  
Phyllis Harris 8744

## FARM

IN, IL, KY, MI, MN, MO, OH, TN, WI  
**JANET PHILLIPS\*** 8643  
Emily Gutwein\* 8670  
Kathy Emily 8671

## HEALTHCARE & HUMAN SERVICES

IN, IL, KY, MI, MN, MO, OH, TN, WI  
**ROBIN SNIDER\*** 8679  
Debbie Reinhard 8589  
Karen Lally\* 8605  
Karen Stites\* 2251  
Kathy Bronger\* 2399  
Madeline Sherbondy 8636  
Marjorie Barker 8582  
Steve Jones\* 8669  
Zach Norman 8756

## PERSONAL LINES

Underwriters by  
Product Line P. 2

**JANET PHILLIPS\*** 8643  
Aundra Hicks\* 8706  
Denise Koch\* 8621  
Donna Paine\* 8665  
Erin Buck\* 8631  
Ivy Crum\* 2395  
Jacki Hendrickson\* 8680  
Jen Cook 8677  
Jennifer Hopper\* 8639  
Kathy Emily 8671  
Kay Teague\* 8637  
Mike Haseley\* 8693  
Nicole Bielat\* 2258  
Sharon Nerone\* 2428

## PROFESSIONAL LIABILITY

IN, IL, KY, MI, MN, MO, OH, TN, WI  
**JOHN IMMORDINO\*** 8732  
Allison Arnold 8722  
Andrea Bowman 8726  
Anita Jones\* 8622  
Brittany Kovach\* 8727  
Darlene Dardy 8625  
Doris Clark\* 8628  
Essie Bennett\* 2260  
Josh Gregory 8705  
Justin Frey\* 2425  
Karen Stites\* 2251

Lacy Plowman 8579  
Mark Swayze\* 8648  
Nancy Halter 8587  
Pam Majors\* 8645  
Sarah Immordino 8731  
Shelly Caldwell 8687  
Sonyia Townsend\* 8668

## STANDARD SMALL BUSINESS

IN, IL, KY, MI, MN, MO, OH, TN, WI  
**ROBIN SNIDER\*** 8679  
Karen Lally\* 8605  
Kelly Feher 2396  
Marjorie Barker 8582

## TRANSPORTATION

IN, IL, KY, MI, MN, MO,  
OH, TN, WI, PA, IA  
**CHAD TRAINOR\*** 8685  
Renee Anderson\* 8620  
Lisa Carlton-Hansman\* 8690  
Amy Edwards 8588  
Sara George\* 8627  
Christa Loudin\* 8709  
Niki Coleman 8583  
Jackie Mattingly\* 2404  
Terry Oakley\* 8741  
Amy Sampson 8578  
Cathy Sweeney\* 8659  
Bobbi Thomas\* 2413  
Eloise Trosper 8697  
Nate Jones 8619  
Michael Gerhard 8577

## WORKERS' COMPENSATION

IN, IL, KY, MI, MN, MO, OH, TN, WI  
**JIM EADES\*** 8626  
Audrey Mertes\* 2427  
Cindy Larson\* 8721  
Debra Smith 8584  
Frank Daniels\* 8711  
Kurt Kluempers\* 8656  
Marjorie Barker 8582  
Mary Miller\* 8635  
Matt Baird\* 2421  
Tammy Robertson 8581  
Toni McKenney 2410

To Email: (first name initial)  
(last name)@arlingtonroe.com

Example:

jroe@arlingtonroe.com



# Arlington/Roe

## PERSONAL LINES DIRECTORY by Line of Business

800.878.9891  
ArlingtonRoe.com

|                                      |                   |      |
|--------------------------------------|-------------------|------|
| <b>COLLECTOR CAR</b>                 | Jennifer Cook     | 8677 |
|                                      | Kathy Emily       | 8671 |
| <b>DWELLING/<br/>HOMEOWNERS</b>      | Denise Koch       | 8621 |
|                                      | Donna Paine       | 8665 |
|                                      | Erin Buck         | 8631 |
|                                      | Ivy Crum          | 2395 |
|                                      | Jacki Hendrickson | 8680 |
|                                      | Jennifer Hopper   | 8639 |
|                                      | Kay Teague        | 8637 |
|                                      | Mike Haseley      | 8693 |
|                                      | Nicole Bielat     | 2258 |
| Sharon Nerone                        | 2428              |      |
| <b>FARM/EQUINE</b>                   | Emily Gutwein     | 8670 |
|                                      | Kathy Emily       | 8671 |
| <b>FLOOD</b>                         | Jennifer Hopper   | 8639 |
|                                      | Kathy Emily       | 8671 |
| <b>HIGH VALUE<br/>HOMEOWNERS</b>     | Donna Paine       | 8665 |
|                                      | Ivy Crum          | 2395 |
|                                      | Jacki Hendrickson | 8680 |
|                                      | Kay Teague        | 8637 |
|                                      | Mike Haseley      | 8693 |
|                                      | Nicole Bielat     | 2258 |
| <b>IN-HOME<br/>BUSINESS</b>          | Sharon Nerone     | 2428 |
|                                      | Donna Paine       | 8665 |
|                                      | Erin Buck         | 8631 |
|                                      | Jacki Hendrickson | 8680 |
|                                      | Jennifer Hopper   | 8639 |
|                                      | Kay Teague        | 8637 |
|                                      | Mike Haseley      | 8693 |
| Nicole Bielat                        | 2258              |      |
| Sharon Nerone                        | 2428              |      |
| <b>MANUFACTURED<br/>HOME</b>         | Jennifer Cook     | 8677 |
|                                      | Kathy Emily       | 8671 |
| <b>MOTORCYCLE</b>                    | Jennifer Cook     | 8677 |
|                                      | Kathy Emily       | 8671 |
| <b>TRAVEL TRAILER/<br/>MOTORHOME</b> | Jennifer Cook     | 8677 |
|                                      | Kathy Emily       | 8671 |
| <b>UMBRELLA</b>                      | Donna Paine       | 8665 |
|                                      | Erin Buck         | 8631 |
|                                      | Jacki Hendrickson | 8680 |
|                                      | Jennifer Hopper   | 8639 |
|                                      | Kay Teague        | 8637 |
|                                      | Mike Haseley      | 8693 |
|                                      | Nicole Bielat     | 2258 |
| Sharon Nerone                        | 2428              |      |
| <b>WATERCRAFT</b>                    | Kay Teague        | 8637 |
|                                      | Nicole Bielat     | 2258 |

### PERSONAL LINES ASSOCIATES

|                        |             |
|------------------------|-------------|
| <b>JANET PHILLIPS*</b> | <b>8643</b> |
| Denise Koch*           | 8621        |
| Donna Paine*           | 8665        |
| Erin Buck*             | 8631        |
| Ivy Crum*              | 2395        |
| Jacki Hendrickson*     | 8680        |
| Jen Cook               | 8677        |
| Jennifer Hopper*       | 8639        |
| Kathy Emily            | 8671        |
| Kay Teague*            | 8637        |
| Mike Haseley*          | 8693        |
| Nicole Bielat*         | 2258        |
| Sharon Nerone*         | 2428        |

|   |  |
|---|--|
| <b>SUBMISSIONS</b>                              | Please send to   |
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| <b>Endorsements &amp; Cancellation Requests</b> | <a href="mailto:pldistribution@arlingtonroe.com">pldistribution@arlingtonroe.com</a> |

|                                 |                 |             |
|---------------------------------|-----------------|-------------|
| <b>SUPPORT</b>                  |                 |             |
| <b>American Modern</b>          | Jenny Fricke    | <b>8748</b> |
|                                 | Jen Cook        | <b>8677</b> |
| <b>AEGIS System</b>             | Jen Cook        | <b>8677</b> |
| <b>RLI System</b>               | Jennifer Hopper | <b>8639</b> |
| <b>Executive Vice President</b> | Janet Phillips  | <b>8643</b> |

For a complete listing of Personal Lines Products

[ArlingtonRoe.com/Personal](http://ArlingtonRoe.com/Personal)